General Terms and Conditions for SpecScout

VERSION: 12 NOVEMBER 2026

> **Legal Note:** This is a translation of the German „Allgemeine Geschäftsbedingungen“, provided for convenience only. In the event of any discrepancy, the **German version** prevails.
>
> This version applies to contracts concluded from 12 November 2026. The previous version of 1 February 2026 is available at **anora-systems.com/en/terms-2026-02**.

1. Scope and Provider

(1) These General Terms and Conditions (GTC) apply to all contracts for the use of the software “SpecScout” (search application, dashboard and application programming interface, hereinafter “API”) and related services between Anora Systems, owner Johannes Körner, Briachstraße 10, 88250 Weingarten, Germany (hereinafter “Provider”), and its customers (hereinafter “Customer”). A Customer is anyone who concludes such a contract with the Provider, including through the free access.

(2) Paid plans are offered exclusively to entrepreneurs within the meaning of § 14 of the German Civil Code (BGB), legal entities under public law and special funds under public law. Consumers within the meaning of § 13 BGB may also use the free access (clause 5).

(3) Deviating, conflicting or supplementary terms and conditions of the Customer only become part of the contract if and to the extent that the Provider has expressly agreed to them in writing.

(4) Individual agreements, in particular in an individual contract or offer, take precedence over these GTC.

2. Subject Matter and Plans

(1) With SpecScout, the Provider offers software for the automated identification, research, extraction and structuring of technical product data (Software-as-a-Service).

(2) The data is obtained from publicly available sources using automated methods, including AI models.

(3) SpecScout only outputs a value if its automated verification process confirms it, that is, if at least two mutually independent sources agree or an authoritative source states it, for example the manufacturer or a source the Customer has designated as authoritative. Otherwise, it is returned as “not_found” instead of being estimated. The verification process works automatically and may classify sources incorrectly in individual cases. Each value output is shown with links to its sources and a confidence score; the confidence score is an automated assessment of the sources and not an assurance. This service description defines the agreed quality of the data. Beyond it, the Provider does not owe that the data is correct, complete and up to date, in particular not where agreeing sources are themselves incorrect.

(4) The Provider offers:

- a free trial access, created by signing up with an email address,
- the Free plan, free of charge, which applies once the email address is confirmed,
- paid plans for entrepreneurs under an individual contract or offer.

(5) Quotas (e.g. the number of searches per month) and features of the free access are set out in the pricing overview on the Provider's website and shown in the user account; those of paid plans in the individual contract or offer. Unless otherwise agreed, monthly quotas renew on the first day of each calendar month (UTC). Unused searches expire. Every completed search counts towards the quota, even if it returns no value; requests to which SpecScout responds with an error message do not count.

(6) The Provider may technically limit the number of requests per unit of time to keep the service running.

3. Beta Features and Further Development

(1) Where individual features are labelled “Beta”, “experimental” or “Prototype” in the application or documentation, they are still under development.

(2) The Customer acknowledges that such features may be restricted, change at short notice or be temporarily unavailable. The Provider does not owe error-free operation of such features; this does not apply to the service description in clause 2(3) or to services promised in an individual contract. Liability under clause 9 remains unaffected.

(3) There is no claim to the permanent availability of particular features, to further development of the software, or to the inclusion of individual features in a later version. The Provider may adapt, replace or discontinue features where this is reasonable for the Customer; services promised in an individual contract remain unaffected.

4. Conclusion of Contract and User Account

(1) The presentation of SpecScout on the website is not a binding offer. For the free access, the Customer makes an offer by entering their email address and any further details in the sign-up form and clicking the sign-up or registration button; in doing so, they accept these GTC. The

contract is concluded when the Provider creates the user account.

(2) Contracts for paid plans are concluded by signing an offer, by order confirmation in text form, or by activation of the agreed access.

(3) The Provider may refuse to conclude a contract without giving reasons.

(4) The Customer must be at least 18 years old and provide truthful information when signing up. The user account is not transferable. Each person may hold only one free user account.

(5) The Customer can correct input errors with the usual keyboard and mouse functions before submitting the form. The contract language is German. The Provider does not store the contract text separately. The current and earlier versions of these GTC are available on the website and can be saved and printed.

(6) For paid plans, the Customer may connect several user accounts for persons working for it (hereinafter “Users”) to its contract. These user accounts belong to the Customer's contract; the Users do not thereby become contracting parties themselves. An existing user account in the free access may be connected to the contract at the Customer's request if the holder of the user account consents. On connection, the holder's contract for the free access ends; the user account and the data stored in it then belong to the Customer's contract, and clause 12(4) applies to them. The Customer ensures that its Users comply with these GTC, in particular clause 6. The Customer is responsible for its Users' actions when using SpecScout as for its own actions. If a User is no longer to be authorised, the Customer removes them from its contract without undue delay or informs the Provider in text form.

5. Free Access (Trial Access and Free Plan)

(1) The trial access is created when the Customer signs up with an email address and includes a small quota of searches. Once the Customer confirms their email address, the trial access becomes the Free plan. If they do not confirm it within 7 days of signing up, the contract ends and the Provider deletes the user account.

(2) The free access is for testing SpecScout and for private use. Ongoing commercial use, such as regularly enriching a product catalog, requires a paid plan. Several user accounts must not be used to circumvent quotas, for example by several persons spreading ongoing use for the same company across several free user accounts. The Customer may keep using results already received under clause 7(2).

(3) The Provider may change the quotas and features of the free access with effect for the future for an objective reason, for example rising costs, preventing misuse or further development of the offering. If it reduces quotas or discontinues essential features, it informs the Customer in text form at least two weeks in advance, unless the change is required immediately to prevent misuse or for security reasons. The Customer may end the contract at any time (clause 12(1)).

(4) If the Customer materially breaches paragraph 2 or clause 6, the Provider may restrict or block the free access and terminate the contract for good cause without notice. This applies in particular to ongoing commercial use despite a warning and to multiple user accounts used to circumvent quotas. As a rule, the Provider first points out the breach to the Customer; this is not necessary for serious breaches.

(5) Personal support is not included in the free access. The Provider welcomes notes, error reports and feedback at info@anora-systems.com.

6. Customer Obligations and Lawful Use

(1) The Customer provides the information required to perform the services in the agreed format.

(2) The Customer keeps passwords, sign-in links and API keys secret and protects them from unauthorised access. If they suspect misuse, they inform the Provider without undue delay.

(3) SpecScout is intended for product data. The Customer does not enter personal data in searches, specifications or other inputs.

(4) The Customer does not misuse SpecScout. In particular, they do not circumvent quotas or technical limits, overload or attack the systems, or enter unlawful content.

(5) The data is obtained automatically and may be incorrect even after confirmation under clause 2(3). Before using the delivered data, the Customer checks it to an extent appropriate to its intended use and the possible consequences of an error, in particular values with a low confidence score and information where an error can have serious consequences, for example for safety or for meeting legal obligations. They ensure that its use is lawful in their area of application. The Provider does not check whether the Customer's use is lawful, for example under copyright, trademark, competition, product labelling or consumer protection law.

7. Rights of Use

(1) For the term of the contract, the Provider grants the Customer the simple, non-transferable right to use SpecScout as intended within the scope of their plan.

(2) To the extent the Provider itself holds rights in the delivered datasets (output), it grants the Customer a permanent, simple right to use them for their own purposes, for entrepreneurs in particular within their own business (e.g. in e-commerce). This also applies to output from the free access and continues after the contract ends.

(3) Reverse engineering, except where mandatorily permitted under sections 69d and 69e of the German Copyright Act (UrhG), systematic extraction of the services beyond the agreed scope and use of the services to develop competing products are prohibited.

(4) The Provider stores contents of publicly accessible web pages it retrieves for searches, the results obtained from them automatically and the related inputs (e.g. product names, brands, categories and requested specifications) without reference to the Customer, that is without a user

ID, API key or IP address. It uses them for quality assurance and further development of SpecScout, including training its own ranking algorithm for sources, and may also use them to answer future searches, including those of other customers, faster (caching). It feeds preferred and excluded domains that customers set in their search settings into a shared assessment of sources once the same rule is set in at least two different user accounts; the shared assessment contains no reference to individual customers. It does not disclose the Customer's inputs to other customers or other third parties. It deletes the stored contents no later than 12 months after storing them and does not use them to train large language models. It may also use anonymised and aggregated usage data for statistics.

(5) For paid plans, the individual contract may provide that the Customer's searches are not used under paragraph 4. Data stored before such an agreement carries no reference to the Customer, cannot be attributed to them and is retained.

(6) There is no right to disclosure of internal mechanisms, models or evaluation methods.

8. Remuneration

(1) The trial access and the Free plan are free of charge. The Customer moves to a paid plan only by separate agreement.

(2) Remuneration for paid plans is based on the individual contract or offer. All prices are in euros plus statutory VAT.

(3) Unless otherwise agreed, invoices are payable without deduction within 14 days of the invoice date.

9. Liability and Indemnification

(1) The Provider is liable without limitation for intent and gross negligence, for damage arising from injury to life, body or health, under the Product Liability Act (Produkthaftungsgesetz), for fraudulently concealed defects and to the extent of any guarantee given.

(2) For the free access (clause 5), the Provider is liable only under paragraph 1; any further liability is excluded.

(3) For paid plans, the Provider is liable for slight negligence only in the event of a breach of essential contractual obligations. These are obligations whose fulfilment makes the proper performance of the contract possible in the first place and on whose fulfilment the Customer may regularly rely. Liability is then limited to the damage foreseeable and typical for the contract at the time of conclusion.

(4) Strict liability for defects that already existed when the contract was concluded (§ 536a(1), first alternative, BGB) is excluded.

(5) The data is obtained automatically (clause 2(2)). The Provider is liable for its correctness, completeness and timeliness only under paragraphs 1 to 3. If the Customer does not check data to the extent appropriate under clause 6(5), this is taken into account as contributory fault. Whether and how the Customer uses the data, for example for listings, prices or advertising claims, is the Customer's own decision; the Provider's liability under paragraphs 1 to 3 remains unaffected.

(6) The Customer indemnifies the Provider against third-party claims asserted against the Provider because of unlawful or contract-breaching use of the delivered data by the Customer, to the extent the Customer is responsible for it. The indemnity includes reasonable costs of legal defence.

(7) The limitations of liability in this clause also apply in favour of the Provider's legal representatives, employees and vicarious agents.

10. Availability and Maintenance

(1) The Provider aims for high availability but does not owe uninterrupted accessibility, unless otherwise agreed in the individual contract.

(2) The Provider may carry out maintenance work that can temporarily restrict the service. Where possible, it schedules such work at times of low use. For paid plans, it announces planned maintenance reasonably in advance.

11. Data Protection and Confidentiality

(1) The Provider processes personal data of the Customer and its Users as controller in accordance with its privacy policy. The Provider processes data the Customer or its Users provide for a user account exclusively to provide its services, which include secure operation and the prevention of misuse of the service, and to meet legal obligations. It does not use it for other purposes, in particular advertising.

(2) Processing of personal data on behalf of the Customer is not intended (clause 6(3)).

(3) Both parties keep confidential all information of the other party that is marked as confidential or recognisably confidential, also after the contract ends. This does not apply to information that is or becomes publicly known without breach of this obligation, that the receiving party already knew or obtained independently, or that must be disclosed under a statutory obligation or an order of an authority or court. Use under clause 7(4) and transfer to service providers the Provider uses to perform its services, in particular providers of AI models and web search services, including those based or processing data outside the EU, for example in the USA, do not breach this obligation. The Provider lists the service providers it uses on its website at anora-systems.com/en/service-providers.

12. Term and Termination

(1) The contract for the free access runs for an indefinite period. The Customer can end it at any time without notice by deleting their user account or by declaring termination in text form, for example by email to info@anora-systems.com. The Provider can terminate it in text form with four weeks' notice.

(2) The term and notice periods of paid plans are set out in the individual contract. If it contains no such provision, the contract runs for an indefinite period and either party may terminate it in text form with one month's notice to the end of a billing period.

(3) Both parties' right to terminate for good cause remains unaffected; for the free access, clause 5(4) also applies.

(4) When a contract for a paid plan ends, the Provider deletes the user accounts connected to the contract and the associated data, in particular custom specifications, categories and search settings, 30 days after the end of the contract; statutory retention obligations remain unaffected. Until deletion, the Customer can export its data in the dashboard; after the contract ends, it has no claim to further searches. There is no move to the free access.

(5) When a contract for the free access ends, the Provider deletes the user account and the associated data in accordance with the privacy policy; statutory retention obligations remain unaffected. The Customer saves any results and data they want to keep before deletion.

13. Changes to these GTC

(1) For paid plans, the Provider may change these GTC with effect for the future only where this is necessary because laws or case law change, because a provision is or becomes invalid, because of requirements of authorities, or because a service provider used to perform the services changes its terms or has to be replaced, and this was not foreseeable when the contract was concluded. It does not change the agreed remuneration or the agreed scope of services in this way. Paragraph 3 applies to the free access.

(2) The Provider announces changes under paragraph 1 in text form at least six weeks before they take effect. If the Customer does not object in text form before they take effect, the changes are deemed accepted. Until they take effect, the Customer may also terminate the contract without notice as of the date the changes take effect. The Provider points out the consequence of silence and this termination right specifically in its announcement. If the Customer objects, the Provider may terminate the contract as of the date the changes take effect.

(3) For the free access, the Provider announces changes in text form at least six weeks before they take effect and sends the amended GTC with the announcement. With this announcement it terminates the contract as of the date the changes take effect (clause 12(1)) and offers to continue it under the amended GTC; it points out the termination expressly in the announcement. If the Customer uses SpecScout from that date other than only to export their data or delete their user account, for example by running a search or making a request through the API, they accept the

offer; the Provider points out this consequence specifically in its announcement. The offer is valid for six months from the date the changes take effect; if the Customer does not accept it by then, the Provider, by way of derogation from clause 12(5), deletes the user account only at that point. The Customer may also end the contract earlier (clause 12(1)); clause 12(5) then applies.

14. Final Provisions

(1) The law of the Federal Republic of Germany applies, excluding the UN Convention on Contracts for the International Sale of Goods. If the Customer is a consumer, this choice of law applies only insofar as it does not deprive them of the protection of mandatory provisions of the law of the country in which they have their habitual residence.

(2) If the Customer is an entrepreneur and has no general place of jurisdiction in Germany, the courts competent for the Provider's place of business in Weingarten have exclusive jurisdiction for all disputes arising from this contract.

(3) The German version of these GTC is authoritative. The English translation is for information only.

(4) If individual provisions of these GTC are wholly or partly invalid, the remainder of the contract remains valid. The invalid provisions are replaced by the statutory provisions.